

CONTACT NUMBERS TO CALL COVANCE CLS



To call Covance CLS in Indianapolis from:

Monday: 07:00 am EST - 07:00 pm EST (Indianapolis time GMT-4)
 Tuesday - Friday: 07:00 am EST - 08:00 pm EST (Indianapolis time GMT-4)
 Saturday: 11:00 am EST - 07:00 pm EST (Indianapolis time GMT-4)

US, Canada, Puerto Rico	866-762-6209 (Toll Free) 317-271-1200 (Local calls) 317-616-2362 (Fax)	
Latin America	317-271-1200 ext. 2008 (Collect call) 317-616-2366 (Fax)	
Argentina (ALA)	0800-288-5288 (Toll Free)	} → plus 800-476-7136
Argentina (Telecom)	0800-555-4288 (Toll Free)	
Argentina (Telefonica)	0800-222-1288 (Toll Free)	
Brazil	0800-891-2507 (Direct) or 0800-890-0288 (Toll Free) or 0800-8888-288 (Toll Free)	} → plus 800-476-7136
Chile (Entel)	800-360-312 (Toll Free)	} → plus 800-476-7136
Chile (AT&T)	800-225-288 (Toll Free)	
Chile (Telefonica)	800-800-288 (Toll Free)	
Colombia	01-800-912-0075 (Direct) or 01-800-911-0010 (Toll Free)	} → plus 800-476-7136
Costa Rica	0-800-011-0870 (Direct) or 0-800-0-114-114 (Toll Free)	} → plus 800-476-7136
Dominican Republic	1-800-872-2881 (Toll Free)	} → plus 800-476-7136
Ecuador (Andinatel)	999-119 (Toll Free)	
Ecuador (Pacifictel)	1-800-225-528 (Toll Free)	
El Salvador	800-1288 (Toll Free)	
Guatemala	99-99-190 (Toll Free) or 138-126 (Toll Free)	} → plus 800-476-7136
Honduras	800-0-123 (Toll Free)	
Mexico	001-800-476-7136 (Direct) or 01-800-288-2872 (Toll Free)	
Panama	800-0109 (Toll Free)	} → plus 800-476-7136
Peru (Telephonica)	0-800-50288 (Toll Free)	} → plus 800-476-7136
Uruguay	000-411-008-5447 (Direct) or 000-410 (Toll Free)	
Venezuela	0-800-2255-288 (Toll Free)	} → plus 800-476-7136

CONTACT NUMBERS TO CALL COVANCE CLS



To call Covance CLS in Geneva from:

Monday - Friday: 8h00 - 19h00 (Geneva time = GMT +1)

Saturday: 10h00 - 17h00 (Geneva time = GMT +1)

If you need urgent assistance outside of Geneva working hours you may call

Investigator Support in Indianapolis at +1 317 271 1200 (then press 2)

Austria	Hungary	Portugal	<div style="border-left: 1px solid black; border-right: 1px solid black; border-bottom: 1px solid black; padding: 0 10px;"> <p style="margin: 0;">+ 800 88 77 44 11 (Tel)</p> <p style="margin: 0;">+ 800 88 77 44 22 (Fax)</p> </div>	
Belgium	Ireland	Slovakia		
Bulgaria	Israel	Slovenia		
Cyprus	Italy	Spain		
Denmark	Liechtenstein	Sweden		
France	Luxemburg	Switzerland		
Germany	Netherlands	United Kingdom		
	Norway			
Croatia				0800 22 30 61 (Tel) 0800 22 30 60 (Fax)
Czech Republic				800 142 083 (Tel) 800 142 787 (Fax)
Finland			990 800 88 77 44 11 (Tel) 990 800 88 77 44 22 (Fax)	
Greece			00 800 4112 871 141 (Tel) 00 800 4112 871 140 (Fax)	
Latvia			800 031 43 (Tel) 800 031 01 (Fax)	
Lithuania			8800 30124 (Tel) 8800 30262 (Fax)	
Monaco			800 93 185 (Tel) 800 93 184 (Fax)	
Poland			00 800 41 11 231 (Tel) 00 800 41 11 230 (Fax)	
Romania			08008 9 52 14 (Tel) 08008 9 52 13 (Fax)	
Russia			810 800 201 71041 (Tel) 810 800 201 81041 (Fax)	
Ukraine			0800504643 (Tel) 0800504642 (Fax)	
South Africa			00 800 88 77 44 11 (Tel) or 0800998424 (Tel) 800 88 77 44 22 (Fax)	
Turkey			00 800 419 871 141 (Tel) 00 800 419 871 140 (Fax)	

Callers in countries that do not have a CCLS Toll Free Line, please call +41 58 822 7901 (Fax +41 58 822 7521) OR ask your local telephone operator for a collect call to +41 58 822 7000.

CONTACT NUMBERS TO CALL COVANCE CLS



To call Covance CLS in Singapore from:

Monday - Friday: 06:00 - 18:00 (Singapore time GMT+8)

Saturday: 09:00 - 18:00 (Singapore time GMT+8, English only)

Australia 1800052134 (Toll Free)
(65) 6560-8793 (Tel)
(65) 6565-5901 (Fax)

Hong Kong 800 90 0792 (Toll Free)
(65) 6560-8793 (Tel)
(65) 6565-5901 (Fax)

India 0008006501323 (Toll Free)
(65) 6560-8793 (Tel)
(65) 6565-5901 (Fax)

Indonesia 001803 657 617 (Toll Free)
(65) 6560-8793 (Tel)
(65) 6565-5901 (Fax)

Malaysia 1800 801 842 (Toll Free)
(65) 6560-8793 (Tel)
(65) 6565-5901 (Fax)

New Zealand 0800440527 (Toll Free)
(65) 6560-8793 (Tel)
(65) 6565-5901 (Fax)

Pakistan 00 800 11065 (Toll Free)
(65) 6560-8793 (Tel)
(65) 6565-5901 (Fax)

From Pakistan, dial the Singapore direct toll-free no. (00 800 11065). At the voice prompt, enter '2' for International Toll-Free service. Enter the telephone no. 65608793. Call will be connected.

Philippines 1800 1651 0312 (Toll Free)
(65) 6560-8793 (Tel)
(65) 6565-5901 (Fax)

Singapore 6560-8793 (Tel)
6565-5901(Fax)

South Korea 00 308 651 1353 (Toll Free)
(65) 6560-8793 (Tel)
(65) 6565-5901(Fax)

CONTACT NUMBERS TO CALL COVANCE CLS



To call Covance CLS in Singapore from:

Monday - Friday: 06:00 - 18:00 (Singapore time GMT+8)

Saturday: 09:00 - 18:00 (Singapore time GMT+8, English only)

Taiwan	0080 165 1493 (Toll Free) (65) 6560-8793 (Tel) (65) 6565-5901 (Fax)
Thailand	001 800 65 6350 (Toll Free) (65) 6560-8793 (Tel) (65) 6565-5901 (Fax)
Vietnam	(65) 6560-8793 (Tel) (65) 6565-5901 (Fax)

To call Covance CLS in Shanghai from:

Monday - Friday: 09:00 - 18:00 (China time GMT+8)

Saturday: 09:00 - 18:00 (China time GMT+8, English only)

China	800 820 85 92 (Toll Free) Note: When calling by mobile phone, please use the direct telephone line below: +86 21 51371141 (Direct Tel Line) +86 21 51371304 (Fax)
-------	---

To call Covance CLS in Tokyo from:

Monday - Friday: 09:00 - 17:30 (Japan time GMT+9)

Saturday: 09:00 - 13:00, 14:00-17:30 (Japan time GMT+9)

Japan	0120-123-905 (Toll Free) +81-3-6837-9536 (Direct Tel Line) +81-3-6220-3667 (Fax)
-------	--

Courier Contact information can be found on the Investigator & Study Staff Website, along with Dangerous Goods Training requirements and other important information:
<http://www.covance.com/customers/investigators/investigator-study-team.html>