

CONTACT NUMBERS TO CALL COVANCE CLS



To call Covance CLS in Indianapolis from:

| | | |
|-------------------------|--|-----------------------|
| Japan | 1-317-271-1200 | |
| US, Canada, Puerto Rico | 866-762-6209 (Toll Free) 317-271-1200 (Local calls) 317-616-2362 (Fax) | |
| <u>Latin America</u> | 317-271-1200 ext. 2008 (Collect call) 317-616-2366 (Fax) | |
| Argentina (ALA) | 0800-288-5288 (Toll Free) | } → plus 800-476-7136 |
| Argentina (Telecom) | 0800-555-4288 (Toll Free) | |
| Argentina (Telefonica) | 0800-222-1288 (Toll Free) | |
| Brazil | 0800-891-2507 (Direct) or 0800-890-0288 (Toll Free) or 0800-8888-288 (Toll Free) | } → plus 800-476-7136 |
| Chile (Entel) | 800-360-312 (Toll Free) | } → plus 800-476-7136 |
| Chile (AT&T) | 800-225-288 (Toll Free) | |
| Chile (Telefonica) | 800-800-288 (Toll Free) | |
| Colombia | 01-800-912-0075 (Direct) or 01-800-911-0010 (Toll Free) | → plus 800-476-7136 |
| Costa Rica | 0-800-011-0870 (Direct) or 0-800-0-114-114 (Toll Free) | → plus 800-476-7136 |
| Dominican Republic | 1-800-872-2881 (Toll Free) | } → plus 800-476-7136 |
| Ecuador (Andinatel) | 999-119 (Toll Free) | |
| Ecuador (Pacifictel) | 1-800-225-528 (Toll Free) | |
| El Salvador | 800-1288 (Toll Free) | |
| Guatemala | 99-99-190 (Toll Free) or 138-126 (Toll Free) | |
| Honduras | 800-0-123 (Toll Free) | |
| Mexico | 001-800-476-7136 (Direct) or 01-800-288-2872 (Toll Free) | } → plus 800-476-7136 |
| Panama | 800-0109 (Toll Free) | |
| Peru (Telephonica) | 0-800-50288 (Toll Free) | |
| Uruguay | 000-411-008-5447 (Direct) or 000-410 (Toll Free) | } → plus 800-476-7136 |
| Venezuela | 0-800-2255-288 (Toll Free) | |

CONTACT NUMBERS TO CALL COVANCE CLS



To call Covance CLS in Geneva from:

Monday - Friday: 8h00 - 19h00 (Geneva time = GMT +1)

Saturday: 10h00 - 17h00 (Geneva time = GMT +1)

If you need urgent assistance outside of Geneva working hours you may call the Investigator Call Center in Indianapolis at +1 317 271 1200 (then press 2)

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|--|--|--|--------|--|
| Austria Belgium Bulgaria Cyprus Denmark France Germany | Hungary Ireland Israel Italy Liechtenstein Luxemburg Netherlands Norway | Portugal Slovakia Slovenia Spain Sweden Switzerland United Kingdom | } → | + 800 88 77 44 11 (Tel) + 800 88 77 44 22 (Fax) |
| Croatia | | | | 0800 22 30 61 (Tel) 0800 22 30 60 (Fax) |
| Czech Republic | | | | 800 142 083 (Tel) 800 142 787 (Fax) |
| Finland | | | | 990 800 88 77 44 11 (Tel) 990 800 88 77 44 22 (Fax) |
| Greece | | | | 00 800 4112 871 141 (Tel) 00 800 4112 871 140 (Fax) |
| Latvia | | | | 800 031 43 (Tel) 800 031 01 (Fax) |
| Lithuania | | | | 8800 30124 (Tel) 8800 30262 (Fax) |
| Monaco | | | | 800 93 185 (Tel) 800 93 184 (Fax) |
| Poland | | | | 00 800 41 11 231 (Tel) 00 800 41 11 230 (Fax) |
| Romania | | | | 08008 9 52 14 (Tel) 08008 9 52 13 (Fax) |
| Russia | | | | 810 800 201 71041 (Tel) 810 800 201 81041 (Fax) |
| Ukraine | | | | 0800504643 (Tel) 0800504642 (Fax) |
| South Africa | | | | + 800 88 77 44 11 (Tel) + 800 88 77 44 22 (Fax) |
| Turkey | | | | 00 800 419 871 141 (Tel) 00 800 419 871 140 (Fax) |

For countries without a toll free line, please call your local telephone operator and ask for a collect call to one of the below numbers:

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|---------|-----------------|
| English | +41 58 822 7901 |
| French | +41 58 822 7902 |
| German | +41 58 822 7903 |
| Italian | +41 58 822 7904 |
| Spanish | +41 58 822 7905 |
| Fax | +41 58 822 7521 |

CONTACT NUMBERS TO CALL COVANCE CLS



To call Covance CLS in Singapore from:

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|-------------|---|
| Australia | 1800052134 (Toll Free) (65) 6560-8793 (Tel) (65) 6565-5901 (Fax) |
| Hong Kong | 800 90 0792 (Toll Free) (65) 6560-8793 (Tel) (65) 6565-5901 (Fax) |
| India | 0008006501323 |
| Indonesia | 001803 657 617 (Toll Free) (65) 6560-8793 (Tel) (65) 6565-5901 (Fax) |
| Malaysia | 1800 801 842 (Toll Free) (65) 6560-8793 (Tel) (65) 6565-5901 (Fax) |
| New Zealand | 0800440527 (Toll Free) (65) 6560-8793 (Tel) (65) 6565-5901 (Fax) |
| Pakistan | 00 800 11065 (Toll Free) (65) 6560-8793 (Tel) (65) 6565-5901 (Fax) |
| | From Pakistan, dial the Singapore direct toll-free no. (00 800 11065). At the voice prompt, enter '2' for International Toll-Free service. Enter the telephone no. 65608793. Call will be connected. |
| Philippines | 1800 1651 0312 (Toll Free) (65) 6560-8793 (Tel) (65) 6565-5901 (Fax) |
| Singapore | 6560-8793 (Tel) 6565-5901(Fax) |
| South Korea | 00 308 651 1353 (Toll Free) (65) 6560-8793 (Tel) (65) 6565-5901(Fax) |

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To call Covance CLS in Singapore from:

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| Taiwan | 0080 165 1493 (Toll Free) (65) 6560-8793 (Tel) (65) 6565-5901 (Fax) |
| Thailand | 001 800 65 6350 (Toll Free) (65) 6560-8793 (Tel) (65) 6565-5901 (Fax) |
| Vietnam | (65) 6560-8793 (Tel) (65) 6565-5901 (Fax) |

To call Covance CLS in Shanghai from:

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| China | 800 820 85 92 (Toll Free) Note: When calling by mobile phone, please use the direct telephone line below: +86 21 51371141 (Direct Tel Line) +86 21 51371304 (Fax) |
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To call Covance CLS in Tokyo from:

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| Japan | 0120-123-905 (Toll Free) +81-3-5159-3426 (Direct Tel Line) +81-3-5250-0360 (Fax) |
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